

HIP
Honda
Insurance
Plus

Built by Honda.
Protected by Honda.
Repaired by Honda.

No one knows your car better than us.



Enhanced Benefits for **Rescue, Protection and Savings.**



100% Pay-out
Agreed Value
Up to 13 years



100% Coverage
on Accidental
Repairs for
10 Years



Speedy Claims
Approval



100% Genuine
Body & Parts
Replacement



Up to RM15,000
Personal
Accident
Coverage

IMPORTANT!

ROAD TAX STICKER

Use this to display your road tax on the windscreen.

HiP MEMBERSHIP CARD

Keep this card close to you at all times. It has details of your insurance policy.

24/7 HiP EMERGENCY ASSISTANCE

1-800-18-1177
Save this number in your mobile phone.

Vehicle No.

.....

Emergency Contact

NAME

CONTACT NO.

RELATIONSHIP

HiP Cover Note No.

.....

Policy Period

.....

24/7 HiP Emergency Assistance

1-800-18-1177

For more information, visit www.honda.com.my.
Kindly refer to Honda Insurance Plus policy for full details.

**The right insurance is
when you have the best people
to get you back on the road safely.**

Knowing your Honda is in good hands matter for your peace of mind. We assure that parts are guaranteed genuine and repaired by qualified technicians to meet the highest of standards and safety measures.



What makes HiP the preferred choice?

100% Pay-out

Agreed Value Up to 13 Years



If your car is stolen or severely damaged in an accident that is not repairable, HiP will reimburse 100% of the indicated insured value.



100% Coverage

on Accidental Repairs for 10 Years*

Also known as No Own Damage Excess Clause, which means you don't pay for any cost to repair your damaged car.

Speedy Claims Approval



Get your car faster with pre-approved claim below RM20,000 repaired at Honda Authorised Body & Paint Centre.

100% Genuine Body & Parts Replacement



You can be assured that we only use guaranteed genuine body and parts replacement for your car. This comes with warranty of 6 months or 10,000km mileage, whichever comes first. Be mindful that using the counterfeit parts can affect your vehicle safety and compromise your driving experience.



Up to RM15,000 Personal Accident Coverage**

As a HiP member, you are entitled to receive compensation in the event of an Accidental Death or Permanent Disability in a Named Vehicle Car accident.

100% Coverage for 10 Years

No Betterment is a term that means you don't pay for any body and/or parts replacement until your car is 10 years old. Usually, other insurers limit to only four years and on the fifth year, betterment fees are imposed.

Betterment Fees (year-to-year)

	HiP	Others
10	No contribution	40%
9	No contribution	35%
8	No contribution	30%
7	No contribution	25%
6	No contribution	20%
5	No contribution	15%
4	No contribution	No contribution
3	No contribution	No contribution
2	No contribution	No contribution
1	No contribution	No contribution

What is Betterment?

Betterment refers to the replacement of an old part with a new original part in an accident damaged vehicle.

24/7 Towing Assistance (Accident*, breakdown, flood)

If your car is caught in a flood, HiP tow-assist team will tow it to the nearest Honda Authorised Body & Paint Centre for damage repairs. Distance covered for this tow-assist service is 450km round trip.

Free labour of up to RM200 is only applicable for roadside repair service. Spare parts are not included.



Special Allowances



RM1,500
for flood damage



RM1,500
for car theft or total loss



Up to RM1,000
for lost or damaged key reimbursement

* Terms and Conditions apply.

** Applicable for private car for private use.

Exclusive HiP Privileges and Services.



Rescue



24/7 Towing Assistance

- ▶ Accident*, breakdown and flood

Up to 450km round trip to the nearest Honda Authorised Body & Paint Centre.



24/7 Roadside Repair Services

- ▶ Jump-start or replace car battery
- ▶ Change of flat tyre
- ▶ Fuel refill

Free labour up to RM200 per event, not inclusive of spare parts. Fuel cost is borne by customer.



Hassle-free Claim Assistance

Our Honda Authorised Dealer will liaise with the insurance company on your behalf and provide assistance during your claim procedures.

Protection



Trusted Honda Authorised Body & Paint Centre

Quality workmanship on body and paint repairs using state-of-the-art equipment to keep your car in excellent condition.



100% Genuine Body & Parts Replacement

With six months warranty or 10,000km mileage, whichever comes first.



Personal Accident Coverage**

Up to RM15,000 Personal Accident coverage in the event of an Accidental Death or Permanent Disability in a Named Vehicle Car accident.



Speedy Claims Approval

Get your car faster with **pre-approved** claim below RM20,000.



Personal Assistance*

- ▶ Return of children travelling with member
- ▶ Home assist services
- ▶ Legal matters
- ▶ Translator
- ▶ Visa, passport and vaccination requirements
- ▶ Location of lost items
- ▶ Alternative travel assistance
- ▶ Arrangement of flights



Medical Assistance***

- ▶ Medical referral and arrangement of appointments
- ▶ Dispatch of medications which are not available locally
- ▶ Medical evacuation or repatriation

Savings



100% Pay-out for Theft or Total Loss*

For agreed value up to 13 years.



100% Coverage on Accidental Repairs for 10 Years*

No Own Damage Excess clause up to 10 years.



100% Coverage for Cars Up to 10 Years Old

No Betterment contribution.



Flood Allowance*

RM1,500 allowance when vehicle is damaged in a flood.



Special Relief Allowance*

RM1,500 allowance in the event of car theft or total loss.



Lost Key Reimbursement

Up to RM1,000 for lost or damaged key reimbursement.



Unnamed Driver

Cover all drivers under private registrations. No names required.

*Terms and Conditions apply.

**Applicable for private car for private use.

***Minimal fee applies.

Important steps to note

In the event of a car accident



- 1 Switch on hazard lights.
Place warning triangle.



- 2 See if anyone is hurt.
Observe for danger.



- 3 Stay away from the road.
Move to a safe spot.



- 4 Call 999.



- 5 Call 24/7 HiP
Emergency Assistance
at 1-800-18-1177.



- 6 Rescue team tows car to
Honda Authorised Body
& Paint Centres only.



- 7 Lodge a police report
within 24 hours.



- 8 Your Dealer will contact
you about the claim
and repairs.

In the event of a car breakdown



- 1 Switch on hazard lights.
Place warning triangle.



- 2 Stay away from the road.
Move to a safe spot.



- 3 Call 24/7 HiP
Emergency Assistance
at 1-800-18-1177.



- 4 Rescue team inspects
car on the spot.



- 5 Immobilised car is towed
to Honda Authorised
Service Centres only.



- 6 Your Dealer will contact
you about the repairs.

**To renew Honda Insurance Plus,
contact your nearest Honda
Authorised Dealer.**

Refer page 10 - 13 for contact details.



Inside a Honda Authorised Body & Paint Centre

Built with state-of-the-art facilities and advanced equipment and tools available only at Honda Authorised Body & Paint Centres, our qualified technicians ensure that your car is repaired to meet Honda's high-quality safety standards.

No matter the degree of damage, every Honda will go through a strict and thorough process to restore the car to its original condition.



Frame alignment process



Paint mixing process



Spraying and drying facilities



Polishing process

Images shown above may vary between the Body & Paint Centres nationwide.

Call your Honda Dealer or
Honda Toll Free number 1-800-88-2020 for more information.

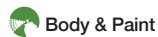
 Showroom  Service Centre  Body & Paint

Dealer	City	Contact Details			
WILAYAH					
Angkasa Motor Sdn Bhd	Kuala Lumpur	03 6257 0608			
Belux Auto Sdn Bhd	Kepong	03 6263 5222			
G-Mart Autoworld Sdn Bhd	Setapak	03 4022 8822			
Kah Motor Co. Sdn Bhd (Chan Sow Lin)	Kuala Lumpur	03 9221 0000			
Maxcom Motor Sdn Bhd	Bangsar	03 2287 0000			
MH Prestige Auto Sdn Bhd	Kepong	03 6277 5548			
Peringgit Sri Motor Sdn Bhd	Jalan Klang Lama	03 7980 0000			
Roda BB Motor Sdn Bhd	Kuala Lumpur/Segambut	03 2142 5088			
Sri Utama Auto Sdn Bhd	Setapak	03 4024 2266			
The Millennium Auto & Carriage Sdn Bhd	Damansara	03 7728 8866			
SELANGOR					
Accord Auto Sdn Bhd	Ampang	03 4280 6585			
Actmar Sdn Bhd	Klang	03 3345 2020			
Autoworld Asia Sdn Bhd	Sungai Buloh	03 6099 6888			
Banting Star Sdn Bhd	Banting	03 3191 6100			
Botanic Auto Mall Sdn Bhd	Bukit Tinggi, Klang	03 3319 3387			
Elmina Motors Sdn Bhd	Shah Alam	1300 800 555			
Global Amity Sdn Bhd	Bangi	1300 888 300			
HZN Cars Sdn Bhd	Shah Alam	03 5569 5259			
Imavest Sdn Bhd	Kajang	03 8737 8606			
Kah Motor Co. Sdn Bhd	Puchong	03 8075 5616			
Kah Motor Co. Sdn Bhd	Selayang	03 6185 1888			
Kowamas Edar Sdn Bhd	Kota Kemuning	03 5525 9288			
MJN Motors Sdn Bhd	Cheras	03 9108 9663			

 Showroom  Service Centre  Body & Paint

Dealer	City	Contact Details			
Multipac Motor Sdn Bhd	Rawang	03 6093 2020			
New Era Sales (M) Sdn Bhd	Kajang	03 8737 0401			
Peringgit Sri Auto Services Sdn Bhd	Puchong	03 8061 0333			
SAG Ultimate Sdn Bhd	Semenyih	03 8723 9966			
MJN Auto Sdn Bhd	Kuala Selangor	03 3281 2933			
Shared Auto Cars Sdn Bhd	Shah Alam	03 5510 0099			
Sumber Auto Edaran Sdn Bhd	Petaling Jaya	03 7960 2828			
Tanjung Balai Auto Sdn Bhd	Serdang	03 8945 2899			
Tenaga Setia Resources Sdn Bhd	Petaling Jaya	03 7784 8211			
Tiong Nam Motor (M) Sdn Bhd	Setia Alam	1300 222 000			
USJ Car Express Sdn Bhd	Subang Jaya	03 5636 1100			
Weststar Auto Sdn Bhd (Ulu Kelang)	Ampang	1800 220 188			
PERAK					
Ban Hoe Seng (Auto) Sdn Bhd	Ipoh	05 241 3433			
Delima Kinta Sdn Bhd	Taiping	05 848 3888			
Kah Motor Co. Sdn Bhd (Ipoh)	Ipoh	05 527 3500			
Tian Siang Auto (Intan) Sdn Bhd	Teluk Intan	05 623 3787			
Tian Siang Auto (Manjung) Sdn Bhd	Sitiawan	05 692 0028			
Tian Siang Auto Care Sdn Bhd	Ipoh	05 506 1600			
PERLIS					
Vimal Auto-Liner Sdn Bhd	Kangar	04 977 5766			
PENANG					
Formula Venture Sdn Bhd	Butterworth	04 324 4166			
JM Motor Venture Sdn Bhd	Bukit Mertajam	04 540 3399			
JM Motor Services Sdn Bhd	Bukit Minyak	04 502 9888			
Motoria Sdn Bhd	Seberang Perai	04 390 5313			
Vivahill Auto Sdn Bhd	Bayan Lepas	04 644 1111			
Kah Motor Co. Sdn Bhd (Farquhar)	Georgetown	04 263 8244			
Kah Motor Co. Sdn Bhd (Sg Pinang)	Sungai Pinang	04 281 5100			

Call your Honda Dealer or Honda Toll Free number 1-800-88-2020 for more information.



DEALER	CITY	CONTACT DETAILS			
KEDAH					
Lee Motors Alor Setar (Car Div) Sdn Bhd	Alor Setar	04 731 1766			
Lee Motors Sungai Petani (Car Div) Sdn Bhd	Sungai Petani	04 444 6354			
Magna Speed Sdn Bhd	Kulim	04 495 9595			
Yooi Cars Sdn Bhd	Langkawi	04 952 3098			
NEGERI SEMBILAN					
Ban Lee Heng Motor Sdn Bhd	Seremban	06 601 7815			
Greater Tampin Oto Sdn Bhd	Tampin	06 443 3670			
Global Amity Nilai Sdn Bhd	Nilai	06 790 4000			
Wanija Classic (M) Sdn Bhd	Seremban	06 678 6053			
MELAKA					
Ban Lee Heng Motor (Melaka) Sdn Bhd	Air Keroh	06 231 3833			
Kah Motor Co. Sdn Bhd (Cheng)	Melaka	06 335 9888			
Kah Motor Co. Sdn Bhd (Melaka)	Melaka	06 283 3988			
KELANTAN					
Ban Chu Bee Sdn Bhd	Kota Bharu	09 744 3337			
Eastern Automobile Sdn Bhd	Kota Bharu	09 766 8388			
Edaran Tanamera Sdn Bhd	Tanah Merah	09 950 3880			
PAHANG					
Chuan Thye Motor Sdn Bhd	Temerloh	09 277 3333			
Honhin Auto Credit Sdn Bhd	Kuantan	09 517 7077			
Macinda Auto Sdn Bhd	Kuantan	09 568 7000			
TERENGGANU					
Edaran Kemaman Sdn Bhd	Kemaman	09 859 5888			
Syarikat Tan Eng Ann Sdn Bhd	Kuala Terengganu	09 667 1796			
TEA Auto Sdn Bhd	Kuala Terengganu	09 623 9796			



DEALER	CITY	CONTACT DETAILS			
JOHOR					
Haslita Motor Sdn Bhd	Segamat	07 931 3822			
Iptimas Motor Sdn Bhd	Kluang	07 773 6900			
K.M. Lim Motor Sdn Bhd	Batu Pahat	07 432 7890			
Kah Motor Co. Sdn Bhd (Tebrau)	Tebrau	07 352 7722			
Sutera Auto Sdn Bhd	Johor Bahru	07 332 1888			
Syarikat Motor GS Tay Sdn Bhd	Muar	06 951 9878			
Unite Automobile Sdn Bhd	Pontian	07 686 3888			
Wang Loo Motor Sdn Bhd	Kulai	07 598 2288			
Wang Loo Motor (JB) Sdn Bhd	Skudai	07 555 0033			
Wang Loo Motor Sdn Bhd	Kota Tinggi	07 882 5888			
Yong Ming Motor (Pasir Gudang) Sdn Bhd	Pasir Gudang	07 255 8888			
Yong Ming Motor Sdn Bhd	Johor Bahru	07 235 1717			
LABUAN					
Syarikat Labuan Automobile Sdn Bhd	Labuan	087 442 880			
SABAH					
Boon Siew (Borneo) Sdn Bhd	Kota Kinabalu	088 421 770			
NJ Autoworld Sdn Bhd	Tawau	089 773 797			
Vermillion Autohaus Sdn Bhd	Keningau	087 338 828			
Weemaju Automotive Sdn Bhd	Kota Kinabalu	088 232 000			
Weemaju Sabah Sdn Bhd	Sandakan	089 669 688			
Weemaju Sabah Sdn Bhd (Lahad Datu)	Lahad Datu	089 883 323			
SARAWAK					
Heng Ho Hing Co. Sdn Bhd	Miri	085 436 746			
Jimisar Corporation Sdn Bhd	Kuching	082 459 322			
Jimisar Samarahan Sdn Bhd	Kuching	082 663 888			
Jimisar Motors Sdn Bhd	Sibu	084 210 198			
Kemena Auto Sdn Bhd	Bintulu	086 342 899			
Northmont Capital Sdn Bhd	Kuching	082 250 900			
SYK RW Motor Sdn Bhd	Miri	085 430 666			

Terms & Conditions

1. Applicable only to private registered vehicles which are insured under comprehensive motor coverage.
2. HiP will bear the towing costs up to a maximum of RM200 to the nearest Honda Authorised Body & Paint Centre for accident towing. Charges exceed the amount will be borne by member involved.
3. In order to enjoy No Betterment and Speedy Claims Approval, vehicles must be repaired at Honda Authorised Body & Paint Centres or Honda Panel Insurers' Workshops.
4. HiP policy excludes the following:
 - ▶ Liability against claim from your passengers;
 - ▶ Theft of, or damage to non-factory fitted vehicle accessories unless otherwise declared;
 - ▶ Consequential losses, depreciation, wear & tear, mechanical or technical breakdown failures;
 - ▶ Loss/damage arising from an act of nature. Kindly refer to policy documents for more info.
5. Waiver of compulsory excess is only applicable to unnamed drivers. If the driver is under the age of 21 or a holder of a Provisional/Probation Driving License, a compulsory excess of RM400 is applicable in the event of claim.
6. For cancellation of policy, a minimum premium of RM50 is applicable, which excludes stamp duty.
7. NCD entitlement (if any) will be forfeited from your policy once Own Damage or 3rd Party claim is made on your policy.
8. Your motor insurance will only take effect once premium due has been paid (Cash before cover).
9. Determining the right Sum Insured is important to avoid under insurance and issues, in the event of claim. Our dealers will be able to advise you on the recommended Sum Insured.
10. NCD is transferable from one vehicle to another, provided the vehicles are registered under the same name.
11. The benefits and services stated are subject to eligibility and acceptance by Honda's panel of licensed insurers. It will automatically cease if the insurance policy lapses for any reason whatsoever. The benefits and services will also be terminated if you are found by the HiP Call Centre (in its sole discretion) to be abusing its services.
12. Honda Malaysia Sdn Bhd reserves the right to terminate, cancel, cease, suspend, delete or amend any and/or all of the stated benefits and services related to the Honda Insurance Plus without prior notice to its members.
13. General Exclusions include War and related risks, government regulations or acts of authorities, suicide, self-inflicted injury or illness, pregnancy, childbirth, physical or mental defect or infirmity, AIDS, AIDS-related complex or sexually-transmitted diseases, influence of alcohol unless alcohol was not a factor contributing to the happening of the injury, vehicle used for racing, speed-testing, hire, road-rallying or any other illegal business pursuit, accidents outside the Territorial Limits, driver who do not hold a valid driver's license, acts of terrorism.
14. Personal Accident coverage is only applicable for private registration vehicle.
15. The descriptions of cover are a brief summary for quick and easy reference. The precise terms and conditions that apply are in the Policy Document.
16. The Honda Insurance Plus is arranged/underwritten by Honda's panel of licensed insurers comprising:
 - ▶ MSIG Insurance (Malaysia) Bhd
 - ▶ Tokio Marine Insurans (Malaysia) Bhd
 - ▶ Berjaya Sampo Insurance Berhad
 - ▶ Liberty Insurance Berhad
 - ▶ AIG Malaysia Insurance Berhad
 - ▶ Allianz General Insurance Company (Malaysia) Bhd
 - ▶ Etiqa General Takaful Berhad; and
 - ▶ Zurich General Takaful Malaysia Berhad
17. Toll cost to be borne by customer.

Honda Insurance Plus (HiP) benefits shall only be rendered to vehicle insured with HiP policy. HiP and its services provider shall not provide its services in respect of or under the following circumstances:

1. Services which are not organised by HiP or pre-approved by HiP and its service provider.
2. Cost of services which are claimable under Motor Insurance Policy (e.g. towing cost in the event of an accident).
3. Any cost of parts and cost of repairs at Honda Body & Paint or Service Centres.
4. Modified vehicle against the law or participation in rally or racing or any illegal activities.
5. Service provision outside the territorial stated.
6. Failure of the Insured/driver and/or passengers of the vehicle to take reasonable precautions or to follow warning of any intended strike, riot or civil commotion via the mass media.
7. Any illegal or unlawful act by the Insured/driver and/or passengers of the vehicle for any unlawful or illegal purpose.
8. Any commercial vehicle.

9. When the car keys are not available or locked inside the vehicle.
10. When there is no mechanical part in the vehicle, such as no engine or transmission.
11. Towing of a vehicle for the purpose of disposing the vehicle.
12. Towing of a vehicle for the purpose of transferring the vehicle from one workshop to another.
13. Failure to display valid road tax on the vehicle.
14. Towing a stolen vehicle which has been discovered, abandoned or due to vandalism.
15. Vehicle that has been dismantled fully or partly in a workshop.
16. Towing a vehicle that is greater weight than for which it was designed as stated in manufacturer's specification.
17. Towing a vehicle which registration number does not match with the number registered with HiP and its service provider.
18. If the vehicle suffers a mechanical breakdown and is immobilised on an unpaved road surface or on a road that is not a gazetted road of the Malaysian, Singapore and/or Thailand Road System.
19. If the vehicle requires the use of special equipment during the recovery.
20. War, civil war, suicide, childbirth, miscarriage, insanity (unless caused solely and directly by accidental means to the driver and/or passengers while driving, riding, alighting or boarding the Vehicle), illness, under the influence of drugs, vehicle used for hire, racing, peace-making or illegal business pursuit and driver not holding a valid driving licence. Please refer to policy for full list of exclusion.

* HiP reserves the right to change these terms and conditions at any time without notification. This booklet is only for reference purposes. Refer to your insurance policy schedule for eligibility of the benefits.

Honda has taken strict measures that are in compliance with the photography Standard Operating Procedures provided by the authorities.



HONDA

Authorised Dealer: